

A. Gooding & M. Oates,  
The King Charles II Public House,  
13 Broad Street,  
Ross-on-Wye,  
Herefordshire.  
HR9 7EA

**Environment & Culture Directorate**

Director: Michael Hainge

Your Ref: -  
Our Ref: AT/HH/164829-164830  
Please ask for: Mr. A. Trezins  
Direct Line / Extension: 01432 261765  
Fax: 01432 261982  
E-mail: at1@herefordshire.gov.uk

7<sup>th</sup> November, 2008

Dear Sir/Madam,

**ENVIRONMENTAL PROTECTION ACT 1990  
ALLEGED NOISE NUISANCE FROM PRE-RECORDED AMPLIFIED MUSIC  
AT THE KING CHARLES II PUBLIC HOUSE, ROSS-ON-WYE**

I regret to have to write to advise you of complaints received by this section alleging that noise nuisance is being caused to nearby residents by music at your premises played at excessive volume.

The above legislation requires that nuisance is not caused in this manner and I would be obliged if you could ensure that the volume of the music is kept at a level so as not to cause undue disturbance to neighbours.

The complainants have been issued with log sheets to monitor the dates and duration of noisy episodes. If further complaints are received regarding this matter, noise monitoring may be undertaken using one or more of the following methods: personal observations, noise level measurements and sound recordings.

I will also take this opportunity to inform you that the complainants have also brought to my attention that it is their opinion that unacceptable levels of noise disturbance is being caused by persons gathering in the street at the front of your premises, and when leaving at closing time.

I trust the above is self explanatory, however, should you require any further clarification or advice please do not hesitate to contact me at this office.

Yours faithfully,

A. T.

**A. TREZINS  
ENVIRONMENTAL PROTECTION MANAGER  
ENVIRONMENTAL HEALTH AND TRADING STANDARDS**

cc: Marc Willimont - Licensing Section



Certificate No. 4392



Putting People First Providing for our Communities Preserving our Heritage Promoting the County Protecting our Future  
County of Herefordshire District Council, PO Box 233, Environmental Health and Trading Standards, County Offices, Bath  
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